2022
AIRPORT BENCHMARKING REPORT

Global Standards for Airport Excellence

Information Package

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Airports included in the ATRS Airport Benchmarking Report

Asia Pacific			
	Code	Airport Name	City, Country
1	ADL	Adelaide International Airport	Adelaide, Australia
2	AKL	Auckland International Airport	Auckland, New Zealand
3	BKK	Suvarnabhumi Airport	Bangkok, Thailand
4	BNE	Brisbane Airport	Brisbane, Australia
5	BOM	Chhatarpati Shivaji International Airport	Mumbai, India
6	CAN	Bai Yun Airport	Guangzhou, China
7	CEI	Mae Fah Luang-Chiang Rai International Airport	Chiang Rai, Thailand
8	CGK	Jakarta Soekarno-Hatta International Airport	Jakarta, Indonesia
9	CJU	Jeju International Airport	Jeju, Korea
10	CHC	Christchurch International Airport	Christchurch, New Zealand
11	CMB	Bandaranaike International Airport	Colombo, Sri Lanka
12	CNS	Cairns International Airport	Cairns, Australia
13	CNX	Chiang Mai International Airport	Chiang Mai, Thailand
14	DEL	Indira Gandhi International Airport	New Delhi, India
15	DRW	Darwin International Airport	Darwin, Australia
16	DUD	Dunedin International Airport	Dunedin, New Zealand
17	DXB	Dubai International Airport	Dubai, UAE
18	GMP	Seoul Gimpo International Airport	Seoul, South Korea
19	GUM	Antonio B. Won Pat International Airport	Hagatna, Guam
20	HAK	Meilan International Airport	Haikou, China
21	HDY	Hat Yai International Airport	Hat Yai, Thailand
22	HKG	Hong Kong International Airport	Hong Kong, China
23	HKT	Phuket International Airport	Phuket, Thailand
24	HND	Haneda Airport	Tokyo, Japan
25	ICN	Incheon International Airport	Incheon, Korea
26	KIX	Kansai International Airport	Osaka, Japan
27	KUL	Kuala Lumpur International Airport	Kuala Lumpur, Malaysia
28	MAA	Chennai International Airport	Chennai, India
29	MEL	Melbourne Airport	Melbourne, Australia
30	MFM	Macau International Airport	Macau, China
31	MNL	Ninoy Aquino International Airport	Manila, The Philippines
32	NAN	Nadi International Airport	Nadi, Fiji
33	NGO	Central Japan International Airport	Nagoya, Japan
34	NRT	Tokyo Narita International Airport	Tokyo, Japan
35	NTL	Newcastle Airport	Newcastle, Australia
36	OOL	Gold Coast Airport	Gold Coast, Australia
37	PEK	Beijing Capital International Airport	Beijing, China
38	PEN	Penang International Airport	Penang, Malaysia
39	PER	Perth International Airport	Perth, Australia
40	PNH	Phnom Penh International Airport	Phnom Penh, Cambodia
41	PUS	Gimhae International Airport	Busan, Korea
42	PVG	Shanghai Pudong International Airport	Shanghai, China
43	REP	Siem Reap International Airport	Siem Reap, Cambodia
44	SHA	Shanghai Hongqiao International Airport	Shanghai, China
45	SIN	Singapore Changi International Airport	Singapore, Singapore
46	SUB	Juanda International Airport	Sidoarjo, Indonesia
47	SYD	Sydney Airport	Sydney, Australia
48	SZX	Shenzhen Bao'an International Airport	Shenzhen, China
49	TPE	Taiwan Taoyuan International Airport	Taipei, Taiwan
50	TSV	Townsville Airport	Townsville, Australia
51	WLG	Wellington International Airport	Wellington, New Zealand
52	XMN	Xiamen Gaoqi International Airport	Xiamen, China
53	ZQN	Queenstown Airport	Frankton, New Zealand

Europe			
	Airport Code	Airport Name	City, Country
54	AGP	Malaga-Costa del Sol Airport	Malaga, Spain
55	ALC	Alicante Airport	El Altet - Torrellano, Spain
56	AMS	Amsterdam Airport Schiphol	Amsterdam, The Netherlands
57	ARN	Stockholm-Arlanda Airport	Stockholm, Sweden
58	ATH	Athens International Airport	Athens, Greece
59	BCN	Barcelona El Prat Airport	Barcelona, Spain
60	BEG	Belgrade Nikola Tesla Airport	Belgrade, Serbia
61	BGY	Bergamo-Orio al Serio Airport	Bergamo, Italy
62	BHX	Birmingham Airport	Birmingham, England
63	BLQ	Bologna Airport	Bologna, Italy
64	BRS	Bristol Airport	Lulsgate Bottom, England
65	BRU	Brussels Airport	Brussels, Belgium
66	BSL	EuroAirport Basel-Mulhouse-Freiburg	Basel, Switzerland
67	BTS	Bratislava Milan Rastislav Stefanik Airport	Bratislava, Slovakia
68	BUD	Budapest Ferenc Liszt International Airport	Budapest, Hungary
69	CDG	Paris Charles de Gaulle Airport	Paris, France
70	CGN	Cologne/Bonn Konrad Adenauer Airport	Cologne, Germany
71	CIA	Rome Ciampino Airport	Rome, Italy
72	CPH	Copenhagen Airport Kastrup	Copenhagen, Denmark
73	DUB	Dublin Airport,	Dublin, Ireland
74	DUS	Düsseldorf International Airport	Düsseldorf, Germany
75	EDI	Edinburgh Airport	Edinburgh, Scotland
76	FCO	Rome Leonardo Da Vinci/Fiumicino Airport	Rome, Italy
77	FRA	Frankfurt Airport	Frankfurt, Germany
78	GLA	Glasgow Airport	Renfrewshire, Scotland
79	GVA	Genève Aéroport	Geneva, Switzerland
80	HAJ	Hannover Airport	Langenhagen, Germany
81	HAM	Hamburg Airport	Hamburg, Germany
82	HEL	Helsinki Vantaa Airport	Helsinki, Finland
83	IST	Istanbul Airport	Istanbul, Turkey
84	KBP	Kiev Boryspil International Airport	Kiev, Ukraine
85	KEF	Keflavik International Airport	Reykjanesbaer, Iceland
86	LED	Pulkovo Airport	Saint Petersburg, Russia
87	LGW	London Gatwick International Airport	London, England
88	LHR	London Heathrow Airport	London, England
89	LIN	Milan Linate Airport	Milan, Italy
90	LIS	Lisbon Portela Airport	Lisbon, Portugal
91	LJU	Ljubljana Jože Pučnik Airport	Ljubljana, Slovenia
92	LPA	Gran Canaria Airport	Teldi, Spain
93	LTN	London Luton Airport	London, England
94	LUX	Luxembourg Airport	Findel, Luxembourg
95	LYS	Lyon-Saint Exupery Airport	Colombier-Saugnieu, France
96	MAD	Madrid Barajas Airport	Madrid, Spain
97	MAN	Manchester Airport	Manchester, England
98	MLA	Malta International Airport	Valletta, Malta
99	MUC	Munich Airport	Munich, Germany
100	MXP	Milan Malpensa Airport	Milan, Italy
101	NAP	Naples International Airport	Naples, Italy
102	NCE	Nice Cote D'Azur Airport	Nice, France
103	OPO	Porto Airport	Porto, Portugal

Airports included in the ATRS Airport Benchmarking Report

Europe			
	Airport Code	Airport Name	City, Country
104	ORY	Paris Orly Airport	Paris, France
105	OSL	Oslo Airport Gardermoen	Oslo, Norway
106	PMI	Palma de Mallorca Airport	Palma de Mallorca, Spain
107	PRG	Prague International Airport	Prague, Czech Republic
108	RIX	Riga International Airport	Riga, Latvia
109	SAW	Istanbul Sabiha Gökçen International Airport	Istanbul, Turkey
110	SOF	Sofia Airport	Sofia, Bulgaria
111	STN	London Stansted Airport	London, England
112	STR	Stuttgart Airport	Stuttgart, Germany
113	SVO	Sheremetyevo International Airport	Moscow, Russia
114	SXF	Berlin Schönefeld Airport	Berlin, Germany
115	SZG	Salzburg W.A. Mozart Airport	Salzburg, Austria
116	TLL	Lennart Meri Tallinn Airport	Tallinn, Estonia
117	TLV	Ben Gurion International Airport	Tel Aviv, Israel
118	TRN	Turin Caselle Airport	Turin, Italy
119	TXL	Berlin Tegel Airport	Berlin, Germany
120	VCE	Venice Marco Polo Airport	Venice, Italy
121	VIE	Vienna International Airport	Vienna, Austria
122	WAW	Warsaw Chopin Airport	Warsaw, Poland
123	ZAG	Zagreb Airport	Zagreb, Croatia
124	ZRH	Zurich Airport	Zurich, Switzerland

North America - United States			
	Code	Airport Name	City, State
125	ABQ	Albuquerque International Sunport	Albuquerque, New Mexico
126	ALB	Albany International Airport	Albany, New York
127	ANC	Ted Stevens Anchorage International Airport	Anchorage, Alaska
128	ATL	Hartsfield-Jackson Atlanta International Airport	Atlanta, Georgia
129	AUS	Austin Bergstrom Airport	Austin, Texas
130	BDL	Bradley International Airport	Windsor Locks, Connecticut
131	BNA	Nashville International Airport	Nashville, Tennesse
132	BOS	Boston Logan International Airport	Boston, Massachusetts
133	BUF	Buffalo Niagara International Airport	Cheektowaga,[f]New York
134	BUR	Bob Hope Airport	Burbank, California
135	BWI	Baltimore Washington International Airport	Baltimore, Maryland
136	CLE	Cleveland-Hopkins International Airport	Cleveland, Ohio
137	CLT	Charlotte Douglas International Airport	Charlotte, North Carolina
138	CMH	Port Columbus International Airport	Columbus, Ohio
139	CVG	Cincinnati/Northern Kentucky International Airport	Cincinnati, Ohio
140	DAL	Dallas Love Field Airport	Dallas, Texas
141	DCA	Ronald Reagan Washington National Airport	Washington, DC
142	DEN	Denver International Airport	Denver, Colorado
143	DFW	Dallas Forth Worth International Airport	Dallas, Texas
144	DTW	Detroit Metropolitan Wayne County Airport	Detroit, Michigan
145	EWR	Newark Liberty International Airport	Newark, New Jersey
146	FLL	Fort Lauderdale Hollywood International Airport	Ft. Lauderdale, Florida
147	HNL	Honolulu International Airport	Honolulu, Hawaii
148	HOU	William P. Hobby Airport	Houston, Texas
149	IAD	Washington Dulles International Airport	Washington, DC
150	IAH	George Bush Intercontinental Airport	Houston, Texas
151	IND	Indianapolis International Airport	Indianapolis, Indiana

North America - United States			
	Code	Airport Name	City, State
152	JAX	Jacksonville International Airport	Jacksonville, Florida
153	JFK	New York-John F. Kennedy International Airport	New York, New York
154	LAS	Las Vegas McCarran International Airport	Las Vegas, Nevada
155	LAX	Los Angeles International Airport	Los Angeles, California
156	LGA	LaGuardia International Airport	New York, New York
157	MCI	Kansas City International Airport	Kansas City, Missouri
158	MCO	Orlando International Airport	Orlando, Florida
159	MDW	Chicago Midway Airport	Chicago, Illinois
160	MEM	Memphis International Airport	Memphis, Tennesse
161	MIA	Miami International Airport	Miami, Florida
162	MKE	General Mitchell International Airport	Milwaukee, Wisconsin
163	MSP	Minneapolis/St. Paul International Airport	Minneapolis, Minnesota
164	MSY	Louis Armstrong New Orleans International Airport	New Orleans, Louisiana
165	OAK	Oakland International Airport	Oakland, California
166	OGG	Kahului Airport	Kahului, Hawaii
167	OKC	Will Rogers World Airport	Oklahoma City, Oklahoma
168	OMA	Eppley Airfield	Omaha, Nebraska
169	ONT	LA/Ontario International Airport	Ontario, California
170	ORD	Chicago O'Hare International Airport	Chicago, Illinois
171	PBI	Palm Beach International Airport	West Palm Beach, Florida
172	PDX	Portland International Airport	Portland, Oregon
173	PHL	Philadelphia International Airport	Philadelphia, Pennsylvania
174	PHX	Phoenix Sky Harbor International Airport	Phoenix, Arizona
175	PIT	Pittsburgh International Airport	Pittsburgh, Pennsylvania
176	PVD	Theodore Francis Green State Airport	Warwick, Rhode Island
177	RDU	Raleigh-Durham International Airport	Raleigh, North Carolina
178	RIC	Richmond International Airport	Richmond, Virginia
179	RNO	Reno/Tahoe International Airport	Reno, Nevada
180	RSW	Southwest Florida International Airport	South Fort Myers, Florida
181	SAN	San Diego International Airport	San Diego, California
182	SAT	San Antonio International Airport	San Antonio, Texas
183	SDF	Louisville International-Standiford Field	Louisville, Kentucky
184	SEA	Seattle-Tacoma International Airport	Seattle, Washington
185	SFO	San Francisco International Airport	San Francisco, California
186	SJC	Norman Y. Mineta San José International Airport	San José, California
187	SJU	Luis Muñoz Marín International Airport	San Juan, Puerto Rico
188	SLC	Salt Lake City International Airport	Salt Lake City, Utah
189	SMF	Sacramento International Airport	Sacramento, California
190	SNA	John Wayne Orange County Airport	Costa Mesa, California
191	STL	St. Louis-Lambert International Airport	St. Louis, Missouri
192	TPA	Tampa International Airport	Tampa, Florida
193	TUL	Tulsa International Airport	Tulsa, Oklahoma
194	TUS	Tucson International Airport	Tucson, Arizona

North America - Canada			
	Code	Airport Name	City, Province
195	YEG	Edmonton International Airport	Edmonton, Alberta
196	YHZ	Halifax Stanfield International Airport	Halifax, Nova Scotia
197	YOW	Ottawa Macdonald-Cartier International Airport	Ottawa, Ontario
198	YQR	Regina International Airport	Regina, Saskatchewan
199	YUL	Montréal-Pierre Elliott Trudeau International Airport	Montréal, Québec
200	YVR	Vancouver International Airport	Vancouver, British Columbia
201	YWG	Winnipeg James Armstrong Richardson International Airport	Winnipeg, Manitoba
202	YYC	Calgary International Airport	Calgary, Alberta
203	YYJ	Victoria International Airport	Victoria, British Columbia
204	YYT	St. John's International Airport	St. John's, Newfoundland
205	YYZ	Toronto Lester B. Pearson International Airport	Toronto, Ontario

Airports included in the ATRS Airport Benchmarking Report

Asia Pacific - Major Airport Authorities			
	Code	Authority Name	Country
G1	AAI	Airports Authority of India	India
G2	ADG	Airport Development Group	Australia
G3	AOT	Airports of Thailand Public Company Limited	Thailand
G4	APAC	Australia Pacific Airports Corporation	Australia
G5	API	P.T. (Persero) Angkasa Pura I	Indonesia
G6	APII	P.T. (Persero) Angkasa Pura II	Indonesia
G7	KAC	Korea Airports Corporation	Korea
G8	MAHB	Malaysia Airports Holding Behard	Malaysia
G9	QAL	Queensland Airport Limited	Australia

Europe - Major Airport Authorities			
	Airport Code	Authority Name	Country
G10	ADP	Groupe ADP	France
G11	ADR	Aeroporti di Roma	Italy
G12	AENA	Aeropuertos Espanoles y Navegacion Aerea	Spain
G13	ANA	Aeroportos de Portugal	Portugal
G14	Avinor	Avinor Group	Norway
G15	Berlin	Berlin Airports	Germany
G16	DAA	Dublin Airport Authority	Ireland
G17	Finavia	Finavia Oyj	Finland
G18	Fraport	Fraport AG	Germany
G19	Isavia	Isavia	Iceland
G20	MAG	Manchester Airports Group	United Kingdom
G21	Schiphol	Schiphol Group	The Netherlands
G22	SEA	Societá Enti Aeroportuali (SEA) Aeroporti di Milano	Italy
G23	Swedavia	Swedavia	Sweden
G24	TAV	TAV Airports Holding	Turkey
G25	VINCI	VINCI Airports	France

The ATRS Benchmarking Report consists of three parts:

- **Part I** provides a summary of the research approach and key results. It contains 9 summary tables and 10 summary charts covering the main aspects of airport operations and management, including labour productivity, soft cost input productivity, residual variable factor productivity, and revenue generation.

- **Part II** is the main body of the report. It provides over 200 charts and tables comparing most dimensions of airport performance across airports. It also provides comparisons of the status of the airports in terms of traffic volume, number of employees and terminal-airside capacity. A comparison of airport charges including landing and passenger charges is also presented.

- **Part III** of the report presents a short description of each airport including a section on new development and on recent awards. It also includes information on capacity and traffic (with time series data), airport charges as well as highlights of the current revenue, and profit margin. In addition, a summary of the airport charges is also included.

- This report includes:

  205 airports
  24 airports groups/authorities

About the ATRS Airport Benchmarking Report

THE REPORT

The main objective of this report is to measure and compare the performance of several important aspects of airport operation including:

- **Productivity and Efficiency**
- **Unit Costs and Unit Competitiveness**
- **Financial Results**
- **Airport Charges**

The report also examines the relationship between various performance measures and airport characteristics in order to better explain the differences in airport performance.

PRODUCTIVITY AND EFFICIENCY

The report measures and compares a number of partial measures of productivity including labour productivity, capital productivity, and "soft cost input" productivity. These include the typical partial performers such as passengers per employee, passengers per gate etc.

In addition, this report introduces a number of new partial productivity measures including the "soft cost input" productivity. "Soft cost input" productivity, a measure unique to the ATRS Benchmarking Report, is a catch-all input which includes all expenses other than labour and capital and is used primarily to take into account the cost of buying in outsourced services.
The soft cost input account for 28% to 93% of an airports non-capital expenditures, as such, it is extremely important to consider this soft cost in examining airport performance.

UNIT COST AND UNIT COMPETITIVENESS

The report presents a number of unit cost measures. These include measures such as labour cost per passenger, labour cost per aircraft movement, etc. A unit cost index provides a means by which to examine the relationship to various airport characteristics and airport service levels.

FINANCIAL RESULTS

The report presents a number of revenue generation indicators and common financial ratios, including aeronautical revenue per aircraft movement, total revenue per passenger, return on equity, current ratio, return on asset, etc. A yield for total revenue per unit of output is also provided as an overall revenue generation indicator.

AIRPORT CHARGES

One means for airports to derive revenues is through charges associated with aeronautical activities. Aeronautical charges are levied for the use of an airport's runway, apron and terminal facilities. Landing charges, typically based on the weight of the aircraft, terminal (Passenger) charges, generally levied on the number of passengers at time of departure, and aeronautical fee as a whole are compared in the report. Three types of aircraft reflecting different aircraft weight classes are considered: **Boeing 777-300ER, Boeing 767-400, Boeing 737-800, Airbus 321, and CRJ 200**. A breakdown of landing charges by weight categories and passenger charges by boarding passenger is also included.

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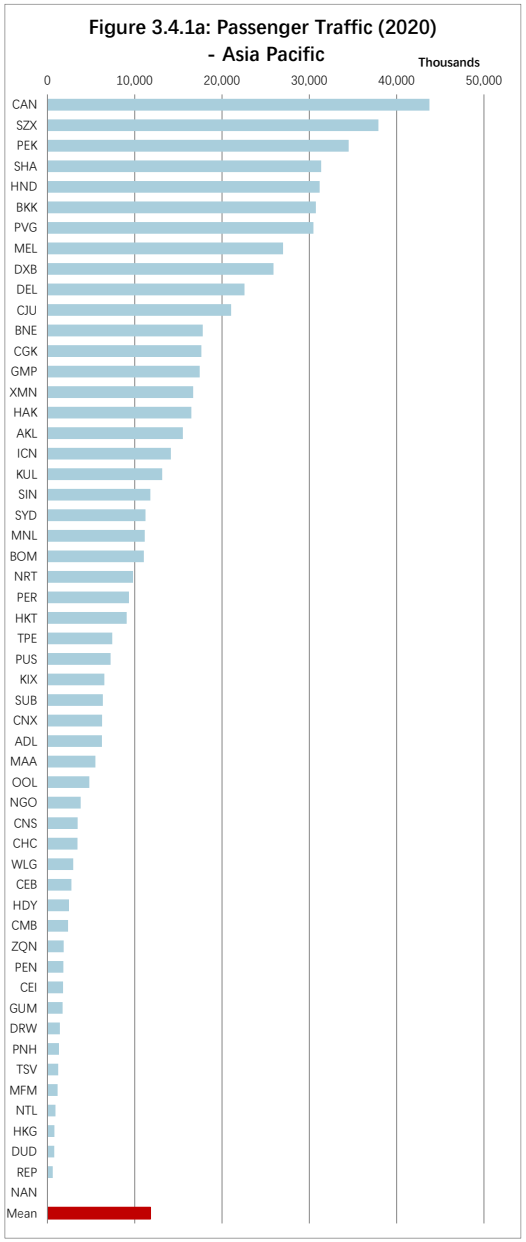
Samples

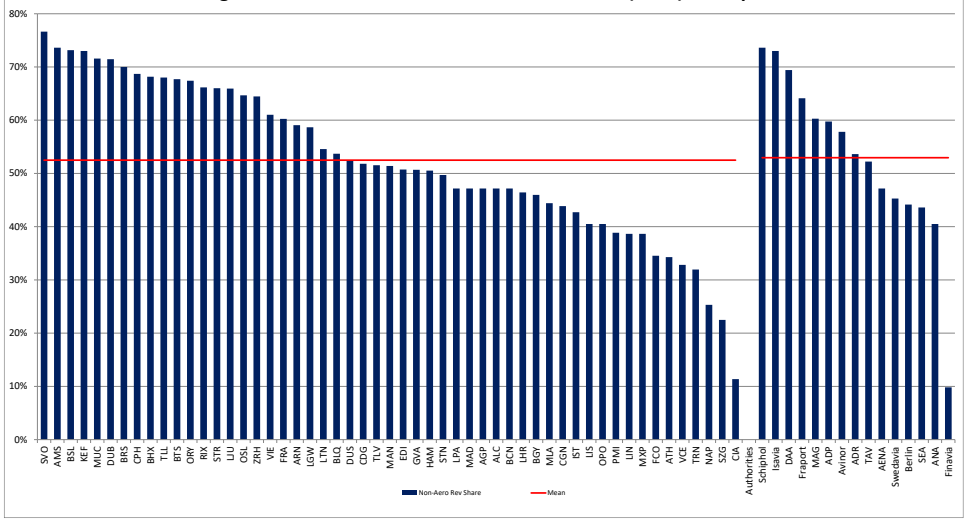


Airport Code	2016	2017	2018	2019	2020	%Change 19-20	%Change 16-20
CAN	59,732	65,807	69,745	73,379	43,768	-40.4%	-26.7%
SZX	41,971	45,611	49,349	52,932	37,916	-28.4%	-9.7%
PEK	94,393	95,786	100,983	100,011	34,514	-65.5%	-63.4%
SHA	40,460	41,884	43,646	45,638	31,366	-31.3%	-22.5%
HND	80,110	81,854	84,894	81,708	31,195	-61.8%	-61.1%
BKK	55,473	59,080	62,149	64,711	30,750	-52.5%	-44.6%
PVG	66,002	70,001	74,006	76,154	30,477	-60.0%	-53.8%
MEL	33,900	35,171	36,100	37,134	27,003	-27.3%	-20.3%
DXB	83,654	88,242	89,149	86,397	25,900	-70.0%	-69.0%
DEL	57,703	65,692	69,230	67,301	22,584	-66.4%	-60.9%
CJU	29,709	29,604	29,455	31,316	21,055	-32.8%	-29.1%
BNE	22,685	22,881	23,465	23,783	17,805	-25.1%	-21.5%
CGK	58,195	61,611	65,668	52,588	17,641	-66.5%	-69.7%
GMP	25,043	25,101	24,603	25,448	17,446	-31.4%	-30.3%
XMN	22,738	24,485	26,553	27,413	16,710	-39.0%	-26.5%
HAK	18,804	22,585	24,124	24,217	16,490	-31.9%	-12.3%
AKL	17,260	18,345	20,530	21,112	15,521	-26.5%	-10.1%
ICN	57,765	62,082	68,260	71,170	14,144	-80.1%	-75.5%
KUL	52,644	58,517	59,959	62,325	13,156	-78.9%	-75.0%
SIN	59,372	62,220	66,300	62,900	11,800	-81.2%	-80.1%
SYD	41,091	43,330	44,430	44,429	11,244	-74.7%	-72.6%
MNL	39,517	42,022	45,054	47,898	11,146	-76.7%	-71.8%
BOM	45,154	48,496	49,877	45,873	11,055	-75.9%	-75.5%
NRT	39,054	40,687	38,797	39,541	9,812	-75.2%	-74.9%
PER	12,556	13,622	13,700	14,810	9,346	-36.9%	-25.6%
HKT	14,722	16,230	18,267	17,849	9,091	-49.1%	-38.2%
TPE	42,296	44,879	46,536	48,689	7,438	-84.7%	-82.4%
PUS	14,903	16,404	17,065	16,932	7,296	-57.3%	-51.4%
KIX	25,720	28,804	28,860	28,663	6,534	-77.2%	-74.6%
SUB	19,486	18,997	19,794	15,807	6,360	-59.8%	-67.4%
CNX	9,208	9,973	10,809	11,321	6,272	-44.6%	-31.9%
ADL	7,898	8,090	8,494	8,527	6,246	-26.8%	-20.9%
MAA	18,362	20,361	22,487	22,267	5,496	-75.3%	-70.1%
OOL	6,273	6,479	6,486	6,440	4,810	-25.3%	-23.3%
NGO	10,843	11,540	12,015	12,590	3,813	-69.7%	-64.8%
CNS	4,711	4,941	4,944	4,778	3,472	-27.3%	-26.3%
CHC	6,306	6,733	6,870	6,926	3,447	-50.2%	-45.3%
WLG	5,965	6,145	6,145	6,146	2,969	-51.7%	-50.2%
CEB	8,831	10,051	11,378	12,662	2,749	-78.3%	-68.9%
HDY	3,871	4,347	4,266	4,028	2,478	-38.5%	-36.0%
CMB	9,465	9,958	12,096	9,959	2,375	-76.2%	-74.9%
ZQN	1,780	1,892	2,242	2,393	1,871	-21.8%	5.1%
PEN	6,684	7,232	7,790	8,319	1,825	-78.0%	-72.7%
CEI	1,999	2,385	2,805	2,953	1,796	-39.2%	-8.3%
GUM	3,354	3,700	3,407	3,600	1,750	-51.4%	-47.8%
DRW	2,216	2,246	2,190	2,047	1,440	-29.6%	-35.0%
PNH	3,389	4,240	5,423	6,029	1,331	-77.9%	-60.7%
TSV	1,530	1,590	1,610	1,631	1,249	-23.4%	-18.4%
MFM	6,629	7,166	8,250	9,611	1,173	-87.8%	-82.3%
NTL	1,257	1,265	1,273	1,277	927	-27.4%	-26.2%
HKG	70,500	72,866	75,100	60,900	800	-98.7%	-98.9%
DUD	910	973	1,031	1,077	794	-26.4%	-12.8%
REP	3,478	4,209	4,480	3,926	619	-84.2%	-82.2%
NAN	2,047	2,292	2,436	2,485			
Mean	27,889	29,404	30,833	30,520	11,815	-54.2%	-48.1%

AAI	264,970	308,750	341,449	344,700	115,380	-66.5%	-56.5%
AOT	119,924	133,116	140,472	141,871	72,638	-48.8%	-39.4%
KAC	78,524	82,073	82,298	86,506	52,978	-38.8%	-32.5%
APII	95,175	105,484	111,454	90,779	35,870	-60.5%	-62.3%
API	84,756	89,752	90,881	81,533	32,711	-59.9%	-61.4%
MAHB	88,977	96,637	99,102	105,263	25,761	-75.5%	-71.0%
GAL	8,109	8,276	8,500	8,310	6,266	-24.6%	-22.7%
APAC	35,200	36,500	38,100	37,300	6,170	-83.5%	-82.5%
ADG	2,835	2,927	2,830	2,670	2,216	-17.0%	-21.8%
Mean	86,497	95,948	101,872	99,881	38,888	-52.8%	-50.0%

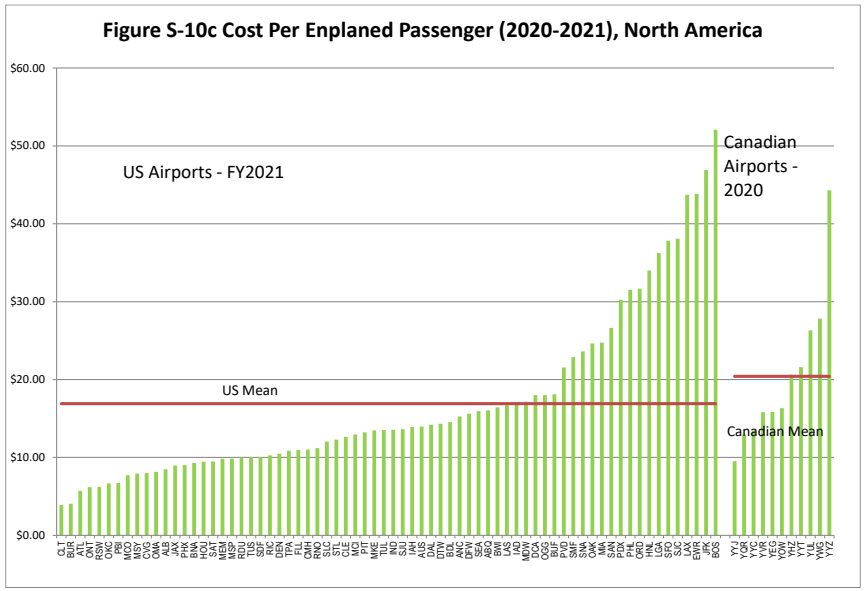
Non-Aeronautical Revenue Share

Figure 6.1.1b: Non-Aeronautical Revenue Share (2020) - Europe



Airport Charges – Cost per enplaned Passenger

Figure S-10c Cost Per Enplaned Passenger (2020-2021), North America



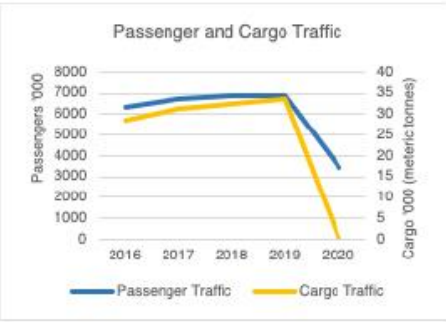
Part III – Sample Airport Profile

Christchurch International Airport — CHC

Christchurch, New Zealand — **Fiscal Year-End: June 30, 2020**
Website: *http://www.christchurch-airport.co.nz/airport*

Ownership & Management

Christchurch International Airport is operated by Christchurch International Airport Limited and is owned by Christchurch City Holdings Limited (75%) and New Zealand Government (25%).



Capacity

Runways	2
Terminal Size (m²)	77,591
Gates	33
Employees	7000

Traffic

% International PAX	12.82%
Dominant Carrier	Air NZ
% of Dominant Carrier	86.37%
Movements per Day	217
Daily Gate Utilization (PAX)	286

Airport Charges

Landing charge (NZD)	
Airfield price –Passenger Aircraft	4.93
Airfield price –Non-Passenger Aircraft	8.54
Passenger charge (NZD)	
Terminal Price –International /PAX	7.82
Terminal Price –Domestic /PAX	7.37
Terminal price –Regional /PAX	2.81

Notes

- Effective date as of 3/21/2020

Notes and Observations

- Christchurch International Airport introduces on demand receipt within car parks. (MAY 2022)
- Christchurch International Airport services duty manager John Jones said the airport's roving robot Pepper, which operated for months during the coronavirus pandemic, "reduced the number of our people operating in the area" and "gave travellers calm, clear, and consistent information in an interesting way" (APR 2022).

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